



PANCHMURA MAHAVIDYALAYA

(A Degree College of Arts, Science & Commerce)

NAAC Accredited B+ College (2nd Cycle)

Panchmura, Bankura, PIN- 722156 (W.B.)

Website: www.panchmuramahavidyalaya.org E-mail: pmmahavidyalaya@gmail.com

STUDENT SATISFACTION SURVEY REPORT

Students' feedback was collected online at the time of form fill in for the end semester examination of Bankura University from the students with regular attendance and consistent performance in internal examinations. Questions were aimed at getting information on the academic infrastructure provided for teaching-learning, library facilities and administrative efficacy to assess the sincerity of the learners.

The Students Satisfaction Survey highlights the satisfaction of the students relating to a. Syllabus covered, b. Teachers Performance, c. Academic and co-curricular activities, d. Non-teaching staff support and e. Infrastructural facilities.

All the students expressed optimal satisfaction for having teachers' cooperation always served in need. Quality lectures, teaching assignments or routine allocation are stupendously helpful according to them. Majority of the students are satisfied with the distribution of classes in the routine and commented that above 90% of their syllabi were completed. About 90% of the students said the study materials provided to them are 'excellent'. Most of the students find media-centre and ICT aided teaching-learning (particularly classes taken using smart boards) and interactive teaching methods encouraging.

Teachers remained punctual in the classes, sincere and academically sound, as opined by the learners. Their delivery of lectures is informative and helpful. The entire staff of Panchmura Mahavidyalaya maintained a warm and cordial relation with the students and helps them out in moments of crisis.

Almost all the Departments organized seminars, debates and extempore in which the participation of the students are made compulsory. The students commented positively on departmental seminars, quiz and related activities. The students spoke of the benefit they received from attending the Career Counseling programs – particularly, as noted by the mentors, the outgoing batches have been immensely benefitted from the on and off campus Placement Drives conducted by Anudip Foundation in association with Citi Bank.

Most of the students find the e-library resources (such as inflibnet), library service –book lending and reading room facilities ‘extremely helpful’. The full automation of the library services (through KOHA software) was highly appreciated by the learners. Majority of the students are satisfied with the cooperation of the Non-teaching staff. Impressive comments were received regarding Principal’s interaction with the learners during the session. In addition to these, the extra-curricular facilities provided to the learners by the institution proved to be highly beneficial for them. The learners also appreciated the eco-friendly campus initiatives adopted by the institution via the NSS and NCC wing of the institution.